



Friday 10th July

Arbor Parent Portal & App for New Starters

Dear Families,

A very warm welcome to the Geoffrey Field Junior School community!

As we prepare for your child starting with us in September, we want to introduce you to the Arbor Parent Portal and App. At Geoffrey Field Junior School, we use Arbor for all of our school communication, payments, and bookings. Getting set up now ensures you won't miss any important updates over the summer.

The Parent App is free and can be easily downloaded from the Google Play Store (Android) or the Apple App Store (iPhone).

Creating your Account

The school has already set up your account on the Parent Portal and Parent App. To finish creating your account you just need to set a password.

- Go to <https://login.arbor.sc> and click **Forgot your password?** to finish setting up your account.
- Your **username** is the email address we've sent this email to.

To avoid missing out on important correspondence and to best prepare for September 2026, please log in to the Arbor Parent Portal & App straight away. <https://geoffrey-field-junior-school.uk.arbor.sc/>

Need more help?

If you need any further support setting up your account, you can choose from either of the following options:

1. Use the **Online Arbor Help Centre**
[Getting started - Log into the Parent Portal and the Parent App \(click here\)](#)
2. **In-Person Drop-Ins:** We are hosting **Arbor Drop-In Sessions** in the school library (located by the children's entrance off Exbourne Road). If you'd like us to help you set it up in person, please feel free to pop in. These sessions will run from **Tuesday 14th July to Friday 17th July** between 3:00 PM and 3:20 pm.

We look forward to working alongside you and your child this coming year.

Yours sincerely,

Ms Brown
Headteacher

