



8<sup>th</sup> July 2020

Dear Parent/Carers,

### Change of School Meals Provider September 2020

I am writing to inform you that both our school and Geoffrey Field Infants will be changing school meal providers from September. We currently use Chartwells and have done so for many years. We are changing to a company called Dolce.

We always want to provide the best for your children in school, whether that is with their learning or the meals that we provide. We believe that Dolce will provide just what we are looking for:

- fresh food prepared daily
- a wide range of hot main meals and packed lunches on offer every day
- a good range of meat or vegetarian options
- a wide variety of vegetables daily to accompany meals
- salad and bread
- desert or fruit

Dolce also provide an easy way for parents to select meals should your child need a special diet (including diabetic children) or has allergies to certain foods.

Dolce also make all their recipes available for parents to view so if you can make your child's favourite school dinners at home too!

We are pleased to be able to tell you that Dolce can provide all of this for the same price that Chartwells charge which is £2.20 per meal per day.

Dolce have written a welcome letter to parents that is with this letter. You can also find out more on their website <https://www.dolce.co.uk/parents/>





**What will happen now:**

- **From September, you will no longer be able to pay for school meals using ParentPay.**  
We will still use ParentPay to pay for clubs, trips and events but **NOT** for school meals.
- **Dolce use a payment system called SchoolGrid. [app.schoolgrid.co.uk](http://app.schoolgrid.co.uk)**  
You will be send an email this week with your log in details.  
If you have not received your log in details by Monday 13<sup>th</sup> July, please contact the school office by phone or email. Tel: 01189375475. Email: [admin@geoffreyfield-jun.reading.sch.uk](mailto:admin@geoffreyfield-jun.reading.sch.uk)
- Please read the parent letter from Dolce and 'Let's go cashless' leaflet from Dolce. These will tell you all the ways you can pay. There is also a step by step guide on how to log in and pay in the Frequently Asked Questions section of the Dolce website. <https://www.dolce.co.uk/parents/faqs/>
- If your child needs a vegetarian meal, has food allergies or needs a special diet you will need to set up your child's requirements – this means that you will only see meals that are suitable for your child when you order.
- The Autumn term menu is being finalised and will be sent to you by email as soon as we have it.

We are very excited to have Dolce become our new school meals provider and hope that your children will be equally as excited when they see and taste the food in September.

Your sincerely,

Shelly Hancock

Headteacher